



Key elements:

Load Testing Scenarios

We deliver both **simple and complex** testing scenarios. When setting up a load test, a 'Scenario Design' wizard guides you through the process, helping you to make the necessary choices in designing your Scenario. As your **Load Testing** advances so will the requirements of what it is that you are trying to test. For this reason Site Confidence has made the Scenarios highly configurable; you are able to test exactly what you want to, how you want to.

Results

The results are perhaps the most important part of a load test – after all it is the results which tell you how your site behaved during the test.

We give you **direct access** to results. There is no delay - results are available in real time whilst running a test, with a complete set of results available as soon as a test completes. This means that you have access to the results when it matters to you.

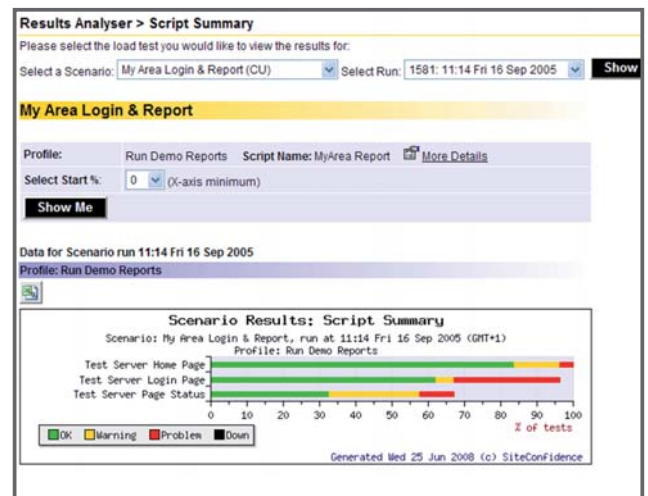
Our reports are designed to suit all needs, whether you want a **detailed breakdown** or simply an **overview** of the results that are important to you, allowing you to examine the results at a test level or specific step level and differentiate between general trends and those issues specific to areas and actions on your site.

We help you to **drill down** to individual results, choosing the component you wish to compare, i.e. DNS, Connect, Content Download, in addition to the Total Download Speed, helping you to get a better view of what element may be responsible for the speed of particular steps.

With easy **results comparison** you can directly compare the results of two different test runs of the same Scenario with a 'before' and 'after', for example if improvements have been made to a specific step in the site which may have been performing badly.

Service highlights:

- **Real time monitoring:** When you're running a test it is critical that you understand how your site is performing. Is the site responding correctly or are errors being returned? Do they correspond with behaviour you are observing? Our Load Testing allows you to do all of this whilst the test is still running, enabling a rapid test-tune cycle – if you discover a problem mid-way through a test then you can fix it and re-run the test immediately to determine how successful the change has been.
- **Test from wherever you want to:** Our Load testing is external and accessed via a web portal. This means that you can run the tests from the office, your home or wherever you want to. This feature is particularly useful if you are testing out of hours, or need to run tests at short notice.
- **Scripting done for you:** Creating the scripts for a load test can be a time consuming process and often requires specialist knowledge. We take your business processes and turn them into scripts for you. Scripts can be as simple or as complex as you like, for example to reflect whether you just want your users to browse your site, or create a basket and purchase products.
- **No hardware or software requirement:** Load testing often requires a dedicated test infrastructure and licensed software. This takes time and significant resources to set up and install, which may not be available or justified. Site Confidence solves all of these issues by hosting the capability externally.
- **Unlimited testing:** During the load testing period you can execute as many load tests as you want to, up to your chosen number of concurrent users. There is no maximum number of test runs and no minimum time between tests. This means that you are able to achieve maximum return on your investment in load testing.



Results analyser > Script summary

About Site Confidence

Site Confidence is the UK's leading web site performance monitoring company.

We provide independent web site Performance Monitoring and Load Testing to over 400 blue chip clients, protecting billions of pounds worth of online revenues and monitoring 5 million web pages every week.

We monitor web site performance for many of the UK's largest companies, including many well-known brands, businesses and government departments such as John Lewis, Norwich Union, The Home Office and Marks & Spencer.

Site Confidence is an NCC Group company. NCC Group is the world's largest software escrow provider and a leading independent provider of assurance testing and consultancy services to over 15,000 clients worldwide.